

How to guide

How to access the Volleyball England Safeguarding Children and Adults in Volleyball Course.

This guide will walk you through how to access the Volleyball England Safeguarding Children and Adults in Volleyball Course through Volleyball England Learning.

This guide will cover how to:

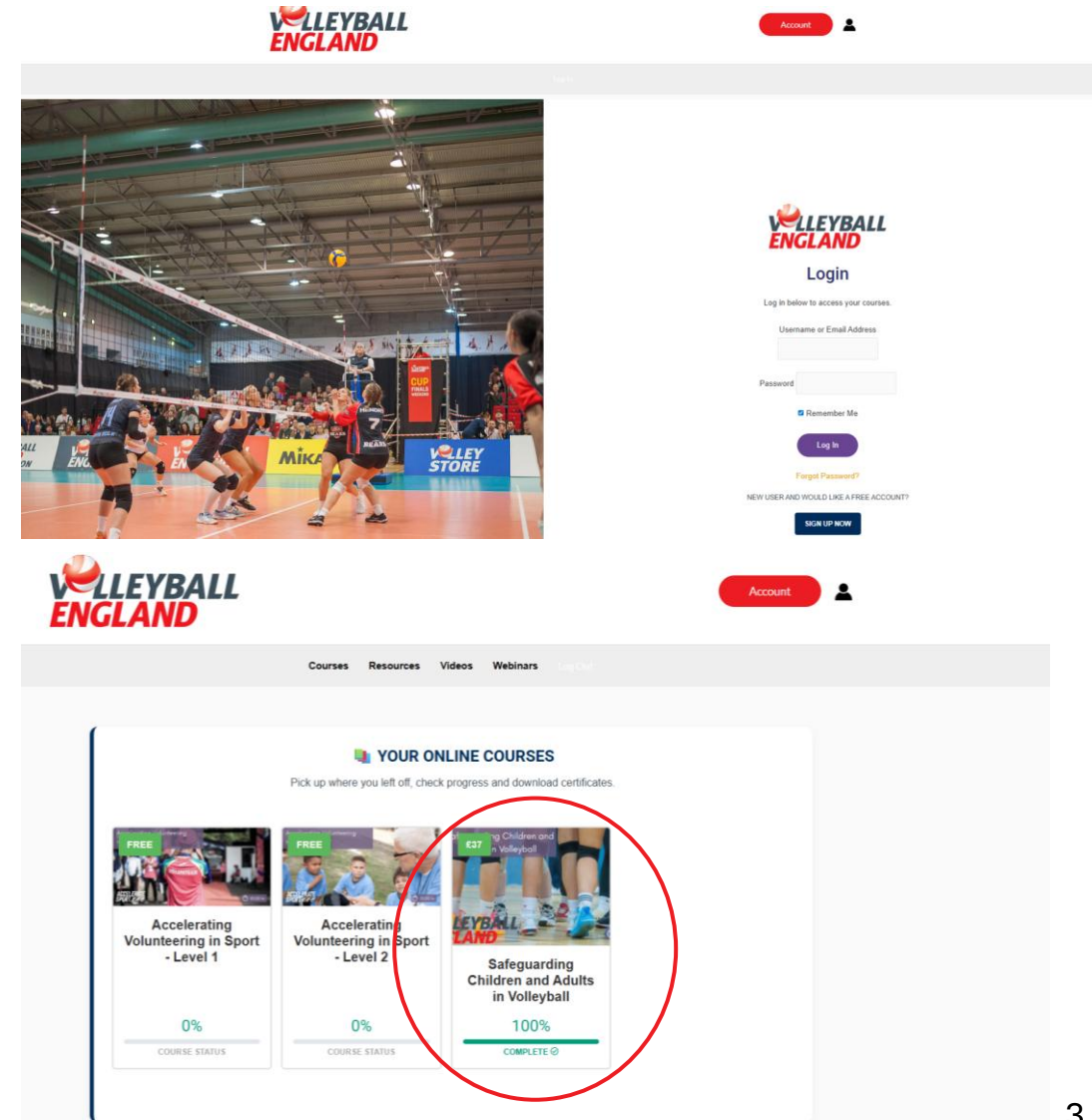
- 1. How to purchase the course on Volleyball England Learning.**
- 2. How to access the course if you have received access through being enrolled on a Volleyball England coaching course.**
- 3. What to do once you have completed the course.**



Volleyball England Learning is Volleyball England's bespoke learning platform for registered members. The platform provides online courses, training videos and resources to help members learn new skills and refresh existing knowledge.

1. How to purchase the course

- The course is hosted on Volleyball England Learning.
 - If you are new to Volleyball England Learning, [click here](#) to register for an account.
 - If you have an existing account on Volleyball England Learning, [click here](#) to login.
- Once you have logged in or created an account, navigate to the courses area, within your account. Here you will see the courses available to complete or purchase and any courses that you have previously completed.
- Select the Safeguarding Children and Adults in Volleyball course and proceed to checkout to make payment for the course. Once purchased, the course will be available to complete in your account for three years.
- Once you have completed the course, the training is valid for three years from completion.



2. How to access the course if you have received access as part of being enrolled on a Volleyball England coaching course.

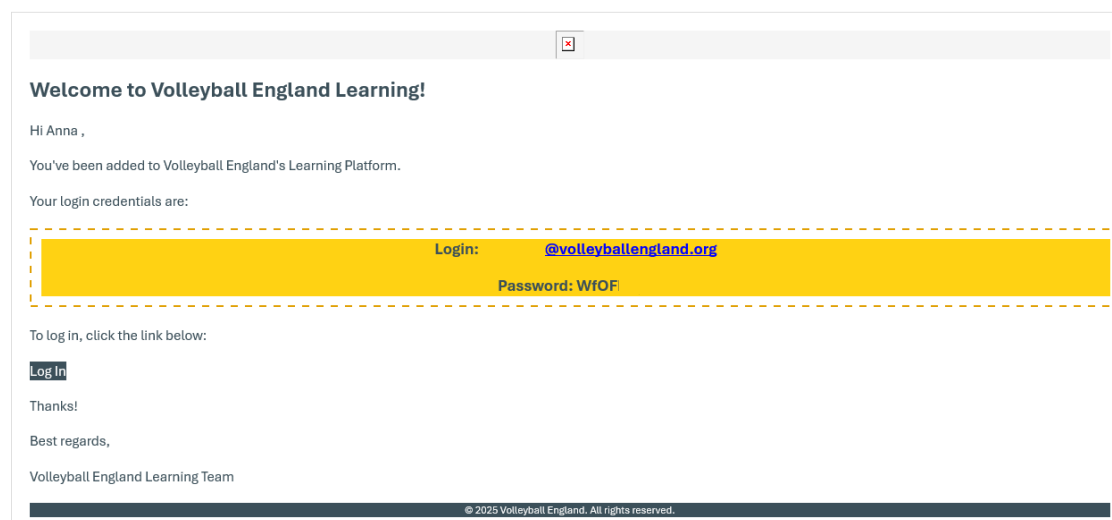
Shortly after you have received the course welcome email, you will receive an email from Volleyball England Learning with log in details to access the platform and complete the Safeguarding Children and Adults in Volleyball Course.

! Please check your junk/spam folder for this email. If you cannot locate the email, please complete a password reset on Volleyball England Learning [here](#), using the email address that you signed up to the course with. Once you have reset your account, you will be able to log in [here](#) and the safeguarding course should show in your courses area as available to complete.

You have been added to the Volleyball England Learning Platform!



Follow up. Start by 18 December 2024. Due by 18 December 2024.
If there are problems with how this message is displayed, click here to view it in a web browser.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

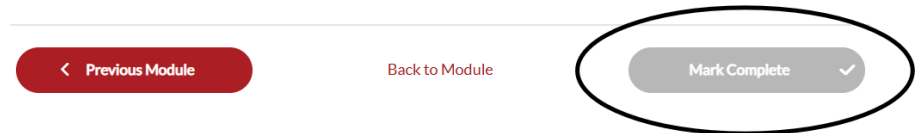


3. What to do once you have completed the course.

- Once you have completed the course, you will be able to download a certificate of completion from within your Volleyball England Learning account.
 - If you are struggling to download your certificate, please ensure that you have marked the course as complete on the course landing page. The mark complete button will only be clickable once you have completed the course.



⚠ Once completed, return here and click the **MARK COMPLETE** button below. If you're unable to, simply refresh the page.



- Please upload a copy of this training certificate to your VolleyZone account so that you receive reminders when the training is about to expire.
- A step-by-step guide of how to do so can be accessed [here](#).